



Using Insurance on Sunglasses

We have recently been informed that we are unable to use certain insurance plans on certain brands of sunglasses. We cannot take a finished product and disassemble it to put a prescription into it. A finished product is any frame that currently has a sunglass lens in it and could be purchased off the shelf and worn out of the store. We can, however, use a frame of your own, or a frame with clear lenses, or even a sunglass pair that you purchase without using the insurance, and then use the insurance benefits to order your prescription lenses for that frame. Ask one of our associates about the specifics of your plan, and rest assured that we are going to work with you to maximize your insurance benefits!

*****I understand that I may not be able to use my vision insurance to purchase certain brands of prescription sunglasses.*****

X

Patient Signature

Providing PD Measurements

PD measurements are not a part of your prescription, they are a part of the frame measurement process. We are unable to obtain and provide PD measurements unless you are ordering glasses from us.

*****I understand that my PD measurements will not be provided to me as a part of my eye exam today.*****

X

Patient Signature

Satisfaction Guarantee & No Worries Warranty

At Eye Envy, we stand behind the quality of our exams and products. We want you to be completely satisfied with your choices, as a courtesy, to help ensure that, we offer a one time restyle of either your frame or your lens within 90 days of picking up your new eyewear. If you do not like the look, fit, feel, or aesthetic of your glasses, please let us know and we will work with you to find something that is more preferable for you. If you wanted an additional changes after the one time remake in 90 days, it would be a new purchase. We also warranty our prescriptions for 90 days, so if you are struggling to adapt to the new prescription, or not happy with the clarity that you have out of the prescription after trying it out for a couple of weeks, please let us know so that we have the opportunity to make it right for you. Sometimes this may involve scheduling a time to be seen by the doctor so that we can perform a new exam, at no cost to you, to adjust the prescription.

When you pick up your glasses, we provide a No Worries Warranty for you. It covers everything except for loss and theft. For a period of one year, we will replace or repair your damaged frame or lenses one time each with a \$35 copay. If both frame and lens are replaced at the same time, there is a \$35 copay for each at that time. There are no catches, no gimmicks; just no worries!