

Eye Envy Optical Office Policies

1. Pupil Distance Measurements

PD measurements are not a part of your prescription, they are a part of the frame measurement process. We are unable to obtain and provide PD measurements unless you are ordering glasses from us.

*******I understand that my PD measurements will not be provided to me as a part of my eye exam today.******

2. Using Insurance on Sunglasses

We have recently been informed that we are unable to use certain insurance plans on certain brands of sunglasses. We cannot take a finished product and disassemble it to put a prescription into it. A finished product is any frame that currently has a sunglass lens in it and could be purchased off the shelf and worn out of the store. We can, however, use a frame of your own, or a frame with clear lenses, or even a sunglass pair that you purchase without using the insurance, and then use the insurance benefits to order your prescription lenses for that frame. Ask one of our associates about the specifics of your plan, and rest assured that we are going to work with you to maximize your insurance benefits!

*******I understand that I may not be able to use my vision insurance to purchase certain brands of prescription sunglasses.*******

3. Refunds

We are committed to providing quality eye wear and exceptional customer service. Prescription eyewear is custom ordered and therefore nonrefundable.

*******I understand that prescription eyewear is custom and cannot be refunded.*******

Patient's Name (print)

Patient/Guardian Signature

Date

Communications Consent

I give Eye Envy Optical and Dr. Bradley permission to contact me via phone call, email, text message and voicemail.

Patient's Name (print)

Patient/Guardian Signature

Date